



Code of Conduct for Parents and Carers

As a parent/carer of a child taking part in an activity at Hill Farm Equestrian Centre we would like you to:

The essentials

- Make sure your child has the correct clothes for the session and weather, as well as enough food and drink
- Try to make sure your child arrives to the sessions on time and is picked up promptly, if you are running late please let a member of staff know or if your child is going home with someone else
- Complete all consent, contact and medical forms and update us straight away if there are any changes
- Make sure your child wears any protective kit we provide them with
- Maintain a good relationship with your child's coach/trainer and keep up to date with your child's progress
- Talk to us if you have any concerns

Behaviour

- Try to learn about your child's sport and what it means to them
- Take the time to talk to your child about what you both want out of the sport
- Remember that children gain a wide range of benefits from sport, like making friends, getting exercise and developing skills
- Listen when your child says they do not want to do something
- Behave positively when watching your child, offer encouragement
- The way you react can affect not only your child but others too
- Lead by example when it comes to behaviour
- Use social media responsibly
- Encourage your child to abide by the rules
- Ensure that your child understands the code of conduct

As a parent/carer, we understand you have the right to:

- Be assured that your child is safeguarded during their time with us
- See any of our policies and procedures at any time
- Know who the safeguarding officer is and have their contact details
- Know what training and qualifications our staff have
- Be informed of any problems or concerns relating to your child
- Know what happens if there is an accident or injury
- Have your consent sought for anything outside of our initial consent, such as trips or photography